



QUALITY POLICY

Starke Marine Sdn. Bhd. (SMSB) strives to be a **Leading Regional Marine and Oil & Gas service provider**, delivering reliable and quality solutions to our clients.

We are committed to:

- Providing services that meet applicable codes, statutory and regulatory requirements, and international standards.
- Establishing and maintaining a framework for setting and reviewing quality objectives.
- Continuously improving our services and processes through the involvement and commitment of all SMSB personnel.
- Ensuring that quality assurance is central to our operations in compliance with **ISO 9001:2015**, Quality Management System (QMS).
- Upholding uncompromising standards in the quality and performance of our services.
- Promoting the responsibility of every employee in achieving quality excellence, supported by continuous personal and professional development to enhance understanding, implementation, and maintenance of our QMS.
- Delivering services that meet or exceed stakeholder expectations through timely delivery and exceptional overall service experience.

The implementation of SMSB's Quality Management System provides a strong foundation for ensuring customer satisfaction. We are committed to effectively implementing the procedures outlined in our Quality Manual.

This policy shall be reviewed periodically to ensure its continuing suitability, relevance, and effectiveness. It shall be documented, communicated, and made available to all personnel and relevant interested parties working for or on behalf of Starke Marine Sdn. Bhd.

Hanizakri Abu Hassan
Managing Director
1st May 2026